



CALLBRIDGE PRO API DOCUMENTATION + EXAMPLES

Version 2.2



06 avril 2018

MCLEED - CALLBRIDGE

How to use API with CallBridgePro

CallBridgePro is a telephony and sms app.

Call orders come either of:

- Your CRM application to which you will have added the use of APIs,
- Our Windows application (CallBridgePro.Win),
- Our Saas portal – Web application (CallBridgeProWeb).

Orders arrive almost immediately through **notifications** on the smartphone(s) having the CallBridgePro app installed .

The notification's *title* (before opening), through its prefix, indicates the action it will produce.

The terminology of prefixes is:

- " **Call.** ": Immediate dialing of the telephone number given in the notification
- " **Call** ": opening of a window allowing the user to check/modify the n° and to ask for its dialing. The Text (optional) can be used to inform the user about the reason of the call.
- " **SMS.** ": Launch the smartphone's native SMS app with the phone number(s) to be contacted + text of the message. On IOS phone user needs to press 'Send'.
- " **SMS** ": Opens a screen allowing the user to check/modify the phone number(s) + text of the SMS and to request its composition. On IOS phone user needs to press 'Send'.

There are also 2 "Services" API, you can use to:

- get the version n° of the WebServices: CallBridgeProApi,
- get the names/nick of smartphone users of the selected account.

API description is available at the following address:

http://164.132.49.2/CALLBRIDGEPROAPI_WEB/awws/CallBridgeProApi.awws?wsdl

For each action on the smartphone there is a service in CallBridgeProApi.

An example of each notification service is given in appendix (+ in javascript):

CallBridgeProApi/Put_Notification_Sms :

Send SMS to 1 or more recipients.

Variables information :

pLogin : Account login
pPass : Account password
pDateTime : Notification's sending date and time, using format :YYYYMMDDhhmmss *Ex:*
20170120093425
pImmediate : 1 = Immediate SMS 0 = Display (for manual user action)
pRecipients : User name/nick (on smartphone) =recipient of the notification (userlist retrievable
by API Service call, see section)
pTitle : Notification's title (visible only on android)
pPhones : Phone N° (if multi : separated by a comma)
pText : SMS text
pPost : Sender

CallBridgeProApi/Put_Notification_Call :

Dial/start a call on the smartphone.

Variables information :

- pLogin** : Account login
- pPass** : Account password
- pDateTime** : Notification's sending date and time, using format :YYYYMMDDhhmmss *Ex:*
20170120093425
- pImmediate** : 1 = Immediate Call 0 = Display (for manual user action)
- pRecipients** : User name/nick (on smartphone) =recipient of the notification (userlist retrievable by API Service call, see section)
- pTitle** : Notification's title (notification's 1st line, visible only on android)
- pPhones** : Phone N° to call
- pText** : Optionnal text (information only, for example : *reason of the call*)
- pPost** : Sender

CallBridgeProApi/Get_Version :

Get CallBridgeProApi version number.

Variables information :

pLogin : Account login

pPass : Account password

pDateTime : Notification's sending date and time, using format :YYYYMMDDhhmmss *Ex:*
20170120093425

CallBridgeProApi/Get_Devices :

Get the name (nick) of every smartphone connected to CallBridgePro.

(this is needed to choose the recipient of each notification)

Variables information :

pLogin : Account login

pPass : Account password

pDateTime : Notification's sending date and time, using format :YYYYMMDDhhmmss *Ex:*
20170120093425

Detail come back through XML with :

IDClientAppareil : Internal ID of smartphone

Nom : Name (nick)

NotifFlag : Kind of smartphone (1=Android 2=ios)

FlagStop : 1 = Unusable device (stopped/broken/stolen...)

DateCreation : Coonnection's Date to CallBridgePro

Full Javascript example:

For the pDateTime variable/tag, we use TheDateTime()

sending date and time using format : YYYYMMDDhhmmss Ex: 20170120093425 pour le 20/01/2017 à 09h34m25s

// Prepare datas to send Soap CallBridgeProApi/Put_Notification_Sms

```
function Put_Notification_Sms() {
var requete;
requete="<soap:Envelope xmlns:soap=\"http://schemas.xmlsoap.org/soap/envelope/\"
xmlns:xsi=\"http://www.w3.org/1999/XMLSchema-instance\" xmlns:xsd=\"http://www.w3.org/1999/XMLSchema\"><soap:Body>";
requete += AjBalise("pLogin","myLogin");           // Account Login
requete += AjBalise("pPass","myPassword");        // Account Password
requete += AjBalise("pImmediate","1");           // 1 = SMS immediate 0 = display (for manual actions)
requete += AjBalise("pDateTime",TheDateTime());    // Return as :YYYYMMDDhhmmss Ex: 20170120093425
requete += AjBalise("pRecipients","Patrick S7"); // Name/Nick of the smartphone
requete += AjBalise("pTitle","CallBridgePro");    // Notification Title
requete += AjBalise("pPhones","0689939667,0623631148"); // Phone N° receiving SMS
requete += AjBalise("pText","The text of the SMS"); // Text SMS
requete += AjBalise("pPost","Sender");           // device sending the notification
requete += "</soap:Body></soap:Envelope>";
SendHttp(requete,"Put_Notification_Sms",CallBackReponse) // Send XML request and Service name to contact
}
```

```

// Prepares data to send SOAP CallBridgeProApi/Put_Notification_Call
function Put_Notification_Call() {
var requete;
requete="<soap:Envelope xmlns:soap=\"http://schemas.xmlsoap.org/soap/envelope/\"
xmlns:xsi=\"http://www.w3.org/1999/XMLSchema-instance\" xmlns:xsd=\"http://www.w3.org/1999/XMLSchema\"><soap:Body>";
requete += AjBalise("pLogin","myLogin"); // Account Login
requete += AjBalise("pPass","myPassword"); // Account Password
requete += AjBalise("pImmediate","1"); // 1 = immediate call 0 = display only
requete += AjBalise("pDateTime",TheDateTime()); // Return as :YYMMDDhhmmss Ex: 20170120093425
requete += AjBalise("pRecipients","Patrick S7"); // Name/Nick of the smartphone
requete += AjBalise("pTitle","CallBridgePro"); // Notification Title (1st lign on android)
requete += AjBalise("pPhones","0689939667"); // Phone N° to call
requete += AjBalise("pText","The text explanatory"); // Optionnal Text optionnel for the caller
requete += AjBalise("pPost","Sender"); // Device sending the notification
requete += "</soap:Body></soap:Envelope>";
SendHttp(requete,"Put_Notification_Call","CallBackReponse") // Send XML request and Service name to contact
}

```



```
// List of all my devices (smartphones)
function Get_Devices() {
var requete;
requete="<soap:Envelope xmlns:soap=\"http://schemas.xmlsoap.org/soap/envelope/\"
xmlns:xsi=\"http://www.w3.org/1999/XMLSchema-instance\" xmlns:xsd=\"http://www.w3.org/1999/XMLSchema\"><soap:Body>";
requete += AjBalise("pLogin","myLogin");           // Account Login
requete += AjBalise("pPass","myPassword");         // Account Password
requete += AjBalise("pDateTime",TheDateTime() );   // Return as :YYMMDDhhmmss Ex: 20170120093425
requete += AjBalise("pAll","0");                   // all devices  0=only active  1=all
requete += "</soap:Body></soap:Envelope>";
SendHttp(requete,"Get_Devices","CallBackReponse") // Send XML request and Service name to contact
}
```

```

// Send Request to CallBridgeProApi
function SendHttp(pRequete,pService,pCallBack) {
var params = 'xml='+pRequete+'&action='+urn:CallBridgeProApi/'+pService;
var xmlhttp;
xmlhttp = new XMLHttpRequest();
xmlhttp.open("POST","https://www.mcleed.net/CallBridgeProApi_WEB/awws/CallBridgeProApi.awws",true);
xmlhttp.setRequestHeader("Content-type","application/x-www-form-urlencoded; charset=UTF-8");
xmlhttp.setRequestHeader("Content-length",params.length);
xmlhttp.setRequestHeader("Connection","close");
xmlhttp.onreadystatechange = function() {
    if (xmlhttp.readyState==4 && (xmlhttp.status==200)) {
        var lRetour = xmlhttp.responseText;
        var tChaine = lRetour.split("Result>");
        var tReponse = tChaine[1].split("</");
        if (pCallBack) { pCallBack(tReponse[0]) };
    }
}
xmlhttp.send(params);
}

// Process the response ( pCallBack )
function CallBackReponse(pText){
var sText=pText.replace("<br>","String.fromCharCode(10))
alert("callbridge",sText);
}

// Return date local time as YYYYMMDDhhmmss
function TheDateTime(){
var ladata=new Date();
var Y=ladata.getFullYear();
var M=ladata.getMonth()+1;
if (M<10) {M = "0" + M};
var D=ladata.getDate();
if (D<10) {D = "0" + D};
var h=ladata.getHours();
if (h<10) {h = "0" + h};
var m=ladata.getMinutes();
if (m<10) {m = "0" + m};
var s=ladata.getSeconds();
if (s<10) {s = "0" + s};
return Y+""+M+""+D+""+h+""+m+""+s;
}

// return beacon and value as : <Balise xsd:type="xsd:string">Value</Balise>
function AjBalise(pBalise,pValeur) {
var sRetour = "<"+pBalise+" xsd:type=\"xsd:string\" >"+StringtoUTF8(pValeur)+"</"+pBalise+">"
return sRetour
}

```

```

// for special charaters to UTF8
function StringToUTF8(pTexte){
  sEot=String.fromCharCode(4);
  var sText0="", sText1="", sText2=pTexte, sText3="", i=10, t="";
  while (sText0!=sText2 && i>0){
    i--;sText0=sText2;sText1=sText2;
    sText2=sText1.replace("È","è");sText1=sText2;
    sText2=sText1.replace("É","é");sText1=sText2;
    sText2=sText1.replace("Ê","ê");sText1=sText2;
    sText2=sText1.replace("&","&");sText1=sText2;
    sText2=sText1.replace("€","\$");sText1=sText2;
    sText2=sText1.replace("&nbsp;"," ");sText1=sText2;
    sText2=sText1.replace(sEot,"?");sText1=sText2;
    sText2=sText1.replace(" ","");sText1=sText2;
  }
  var sortie=unescape(encodeURIComponent(sText2));
  return sortie;
}

```

END OF THE DOUCMENTATION